Dental Office Welcome Packet



to the MPS Preferred program!

Contents:

Explanation of Member Benefits	2
Contact Info	3
AIDA Education	4
United Dental Alliance	5
Smart Training	6
DoneDesk	7
Protect It	8
Complete Specialty Solutions	9
OralDesigns	10
Drake Dental Lab	11
Gargle	12
Practice Analytics	13
Capline Services	14
Weave	15
Adit	16
Schedule Widget	12
Dental Advocacy Group	18
Kleer	19
Wingspan	2
Triumphant Transition Partners	2
Legend Networking	2



Merchandise Program

Formulary Pricing

• Up to 40% discount on thousands of items from our formulary vendors

- No free goods
- 3% annual rebate on formulary products paid as a credit on account within 60 days of the end or renewal of the annual agreement
- · Formulary pricing is fluid because it's based on cost

Non-formulary pricing

- Comprised of products from non-participating vendors at a discounted rate off of our already low prices
- These products include free goods which Midwest Dental will submit for and track

No shipping or handling fees for orders greater than \$75.

(Exception: orders entirely of stone/chemical are charged actual freight.)

Just a few of our formulary partners:



Capital Equipment

- All equipment purchases will include free installation and no freight charges (some exclusions apply)
- All new equipment purchases include up to a 1-year labor warranty (some exclusions apply)

(The manufacturer warranties on equipment and parts are separate and varied in length and nature)

- Reduced purchase commitment to \$50,000 (\$80,000 for non-MPS members) to waive the enhanced 3D Design Services fee (\$6,000 value) for all renovations and future dental locations
- Equipment purchases greater than \$10,000 cannot be paid by credit card without prior approval
- Annual equipment rebate credit of 1.5% on purchases paid as a credit to the equipment account

Service and Maintenance

- \cdot MPS members will receive priority response on service calls.
- Technical service and maintenance hourly rate of \$169.95 (standard rate is \$249.95). After one hour, time will be prorated in 15-minute increments.
- Service rebate of \$275.00 for qualifying members to encourage a proactive approach to service and preventive maintenance.
- The 2 qualifiers for 1 service rebate are:
 - Member purchases \$20,000 in supplies
 - Member uses Midwest Dental for service during the agreement year (minimum of 2 service hours. All rates subject to change without notice.)
- Our goal is to integrate our service team as part of the member's team to prevent disruptions in business, rather

than as an urgent request for help.

- All equipment rental units will be supplied without weekly rental fees. Midwest Dental's goal is to have critical rental replacement units delivered within 24 hours or sooner. MPS Preferred average minimum savings of \$287 (average length of repair is 2 weeks at \$100 per week.). MPS Preferred members will receive discounted rates for rental delivery, install and removal. Shipping and insurance fees may apply to some units.
- Midwest Dental will designate a service coordinator to manage all office service/maintenance calls to better understand and manage service needs for the dental office, while helping to manage budgetary goals.

Midwest Partner Solutions Team

Tim Cluley – Chief Operating Officer tim.cluley@midwestdental.com

Bobby McClanahan – Sales Director bobby.mcclanahan@midwestdental.com

Tammy Campbell – Special Services Manager

tammy.campbell@midwestdental.com (940) 687-7131 Direct Line

Norma Prisock – MPS Coordinator

norma.prisock@midwestdental.com (940) 687-7148 Direct Line

Key Solutions Providers

United Dental Alliance (UDA)

Chick Cowan – CEO chick.cowan@theuda.com www.theuda.com (800) 768-2715 x 101

Smart Training

Rick Simmons - Business Development RickSimmons@SmartTraining.com www.smarttraining.com (214) 674-6545

DoneDesk

Rebecca James rebecca@donedesk.com www.donedesk.com (210) 931-0460

Protect It

Scott Sankary scott@protectitnow.com www.protectitnow.com (888) 878-8916

Complete Specialty Solutions

Santosh Patel - President & Co-Founder Santosh@CompleteSpecialty.com www.completespecialty.com (877) 459-3220

OralDesigns Dental Lab

Dirk Albrecht – President dirka@oraldesigns.com www.oraldesigns.com (210) 828-8102

Drake Lab

Elizabeth Perry Director of Client Services eperry@drakelab.com www.drakelab.com (800) 476-2771 ext. 1225

Drake Lab

Melissa Lickert Client Success Representative mlickert@drakelab.com www.drakelab.com (800) 476-2771 ext. 1220

Gargle

Chris Nielsen Senior Account Executive (385) 342-5535 chris.nielsen@gargle.com

Practice Analytics

Kip Rowland - Strategic Business Manager krowland@practice-analytics.com www.practiceanalytics.com (817) 692-5433

Capline Healthcare Management

Samuel Madan – Customer Success Mgr. sales@caplineservices.com www.caplinehealthcaremanagement.com (888) 666-0604

Weave

Jennica McClure jennica.mcclure@getweave.com Partner Support Number: 888-674-1778

Adit

Mackenzie Limtiaco - Account Executive mackenzie@adit.com https://adit.com/midwest-dental (832) 910-8612

Schedule Widget

Julissa Burris support@schedulewidget.com www.schedulewidget.com (210) 761-8117

Dental Advocacy Group

Michael T. Ingram Vice President, Business Development mingram@dentaladvocacygroup.com www.dentaladvocacygroup.com (770) 727-5611

Kleer

Eli Salls eli@kleer.com www.kleer.com/dentists (518) 321-2771

Wingspan

Sharmyn Olivares, Transition Consultant sharmyn@wingspantransitions.com www.wingspantransitions.com (469) 928-3750

Triumphant Transition Partners

Carlo Ronci - Director of Transitions/M&A info@triumphanttransition.co www.triumphanttransitionpartners.com (512) 924-8808

Legend Networking

Ian S. Lynch - Operations Manager ian@legendnt.com www.legendnt.com (214) 206-9277

LIVE

WORLD CLASS CONTINUING EDUCATION

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Our priority is to create an environment for the local dental clinician to learn, have fun and become part of a cohesive community. At an AIDA Education event, you will be provided exceptional education instruction by the best speakers in the dental industry. Our events are held at amazing venues with top notch AV and catering to enrich your learning experience.

> AIDA Education offers live CE courses throughout Texas and Oklahoma. Visit **MidwestDental.com/event** to find events near you, and don't forget - **MPS/AIDA members save 50%** on all of our CE courses!

Call (800) 766-2025 or visit MidwestDental.com/event for more information! Glick or scan to explore CE opportunities!





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Credits



Meet some of our nationally-accredited speakers!

Save on FedEx, AT&T, Staples, Office Depot, ADP, Cintas, Connection, Nestle Waters and more!



What is the United Dental Alliance?

United Dental Alliance (UDA) is a program that provides significant discounts on a variety of office expenses for qualifying MPS participants. Save on office supplies, office furniture, computer equipment, bottled water, shipping by FedEx, wireless service with AT&T, retail discounts for staff and more. Our discounts vary by supplier and are applied to your purchases continuously.

Why is UDA offering this program to MPS participants?

UDA creates value for the dental practitioner. As a part of our relationship with Midwest Dental, we would like to extend our savings opportunities to you. Our ability to help Midwest Dental MPS participants reduce their overhead expenses compliments the goal of Midwest Dental.

Is there a cost to register for the UDA program?

This program is free to qualified MPS participants, and there is no cost to enroll with any of our business partners. Each member will need to invest a little time to select the offers that are right for them, and UDA is available to assist with that analysis.

How is UDA able to provide access to these deep discounts?

UDA has developed relationships with its business partners over many years. Using the combined purchasing volume of its dental practice members, UDA has negotiated substantial discounts from companies that want to do business with you.



How do I get more information about UDA?

Please contact UDA directly to learn more about their program designed specifically for MPS participants and to assess your opportunities. UDA will answer your questions and provide pricing for evaluation.

How do MPS participants register with UDA?

Because this is a unique program, it is recommended that members contact UDA directly to register. The contact information is listed below. Please be sure to identify yourself as an MPS participant.

Who is available to answer questions about this program?

UDA will answer your questions directly by email or phone. Please contact Chick Cowan using the information listed below.

United Dental Alliance contact: Chick Cowan

email: chick.cowan@theuda.com

phone: 972-342-5894



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TEAMING UP FOR YOUR SUCCESS

Midwest Dental has chosen Smart Training as our exclusive provider for OSHA and HIPAA compliance.

ABOUT SMART TRAINING

Having assisted over 15,000 dental professionals nation-wide, Smart Training is the premier OSHA and HIPAA compliance provider in the United States. We have partnered with them to provide you with their best packages at a fraction of the retail cost. Smart Training takes the guess work out of staying compliant while saving your team valuable time.

SPECIAL OFFER!

As a member of Midwest Partner Solutions you are eligible to receive up to 15% savings on Smart Training's comprehensive compliance packages.

INCREASE PRODUCTIVITY

Each person on your staff trains on their own, unique, schedule to increase team productivity.



AVOID PENALTIES

Our programs are designed to ensure OSHA and HIPAA compliance enabling you to focus on your practice.



To speak with a Smart Training client advisor, contact Rick Simmons.

RickSimmons@SmartTraining.com

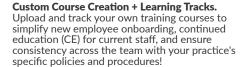


214-674-6545

IMPROVE TEAM MORALE

It is a proven fact that policies, procedures, and training that create a safer workplace increase morale and decrease absenteeism.





Virtual HR Employee Folders. Move away from paper copies of employee files to virtually collect, upload, and track employee-related HR and compliance documents - W4s, I9s, Handbook Acknowledgements, BLS, CE, Licenses, etc. - in our cloud-based software, easily accessible from the office or at home.

Weekly Alerts and A Real-Time Dashboard. Shift compliance accountability to your employees with our weekly compliance summary emails, flagged documents, and overdue alerts, plus an Admin dashboard for a quick compliance score and overall visibility at any moment.

COMING SOON! Assign User Tasks. Ditch your extra subscriptions to those other task-assignment platforms that weren't really made for your healthcare team. Communicate, collaborate, and coordinate assignments without missing a beat.

Comprehensive Compliance and HR Courses – offered live and on-demand. Including pre-loaded OSHA, HIPAA, CE, Infection Control, Harassment, and state-specific requirements. Train and track employee progress and histories so regulatory agencies can see you're on top of requirements.

Get it done with Done Desk

Done Desk was built after working with hundreds of medical entrepreneurs and their teams so we could truly understand and solve your exact needs — helping you spend time efficiently managing your business so you can get back to medicine.

Done Desk helps you manage your human capital – providing you peace of mind and protection for the business you worked hard to build.



Dental practice readiness made easy

protectit

iProtect is our cloud practice readiness software designed to make your practice safe and compliant.





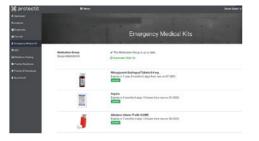
We track your items by expiration date

Medications, AED Pads/Batteries, First Aid Supplies and Certified Training expiration dates are all tracked in iProtect so you never get caught off guard.

We deliver replacement items

No need to worry about expiring items in your practice ever again. Sign up for auto- replenishment or receive notifications and approve each purchase.







Your entire practice readiness portal is updated and tracked

Track your status at any time with our iProtect software detailing your ongoing practice readiness.

Onboard all at once or one product at a time

Either way it's quick and easy. Ask us about our Practice Readiness Wizard and our EMK Wizard.



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YOU CAN INCREASE YOUR REVENUE BY 35-45% JUST BY OBTAINING AN IN-HOUSE SPECIALIST.

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- \$249 \$499 GPS GoldHue Custom Abutment *

* Only available for specific implant platforms- please call for more information

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Drive the right traffic to your site by partnering with an expert in the Google Search Network.

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REPUTATION MANAGEMENT | 🕕 SWEII

DENTAL Marketing

X X X X Swell turns your online reputation into a marketing machine. Not only will your reviews multiply, your average star ratings will rise as well.

WEBSITE BUILD / MANAGEMENT + SEO | Gargle WEB + SEO

Nearly 90% of people use the Internet to find a local business. Your website and SEO are crucial in giving your practice the credibility it deserves!

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100% guaranteed approval, flexible payment plans for your ortho & dental patients through Varidi.

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CallForce Recall gets patients in the door for routine appointments that have somehow slipped through the cracks. Added bonus: their client loss rate is extremely low, and you only pay for actual booked appointments.

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The power of Practice Analytics...more growing!





As MPS Members you will receive 20% off standard pricing on this amazing Analytics Dashboard.



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Partnering with Capline is the best way to:

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- Accelerate Cashflow
- Fast-track Reimbursements



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Phones. Scheduling. Reminders. Reviews. Texting. Payments.

All on one platform.



Here are a few features practices love:

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Dedicated Business Line

Use your established business number to call and text patients on any device.

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Missed Call Texts

Immediately send every missed caller an automatic text message asking how you can help.

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Quick Fill Scheduling

Easily fill gaps or cancellations in your schedule whenever you have a last-minute opening.

Review Management

Request online reviews over text and manage them in real time from Weave's mobile app.



Appointment Reminders

Automatically send customized appointment reminders over text and email.



Payments

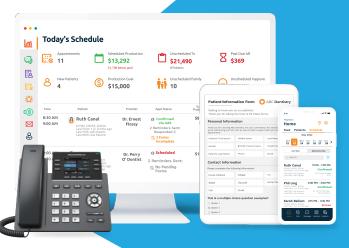
Collect more payment faster via text, terminal, or card on file.

adit

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One Software To Manage Your Entire Dental Practice

Still paying multiple companies for expensive software programs that seem to cause more problems than they solve? With Adit, you can manage everything your dental practice needs to run like VoIP, Texts, Emails, Patient Forms, Online Scheduling, Analytics, Reviews, Payments and more, from one, easy-to-use, cloud-based platform.



Adit Lets You Do More, For Less

For less than what the average dental practice spends on gloves each month, your team can have access to the latest dental practice management software features on the market.



Jenn C.

Practice Strategies

Adit is EXTREMELY helpful with new patient acquisition. The ability to sort data and see, in real-time, what is happening at our practices is invaluable. Their reporting and support is really great too. The software allowed me to get rid of a lot of stand-alone products that I was having to log into and maintain (and pay for!)

◀ Capterra ★★★★

Our Customers Love Us, but Don't Take Our Word for It!

We know you would never invest in any new tool for your business without hearing what others have to say about it.

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Making a change is hard. Adit makes it easy! Your team will get a dedicated onboarding specialist who will work at your pace to get them up to speed and fully integrated with Adit's all-in-one software. After onboarding, your team has full access to our evergrowing Knowledge Base and our award-winning support team.



Our #1 Goal Is Helping You Reach Yours

What does success look like for you and your dental practice? Is it being known for exceptional care? Generating enough income from your practice to support the lifestyle of your dreams and retire early? Or maybe you're stuck in the weeds and can't picture what success looks like from beneath the mountain of administrative tasks on your plate. Whatever your goals are, whatever they become, Adit will be your secret weapon and silent partner on your journey to success. Visit <u>www.adit.com</u> to learn more!

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*applies to ScheduleWidget Basic



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Dental insurance is **complex**, **confusing** and constantly **changing**!

Let Dental Advocacy Group help you achieve higher fee schedules and increased profitability! We take the burden of credentialing and insurance enrollment out of your office.

Underpaid by heavily discounted fee schedules? We have the solution.

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- One credentialing application!
- More revenue, more patients, and more market share.

Dental Advocacy Group has insurance and PPO fee schedule solutions for:

- Start-ups
- Acquisitions
- Adding an associate
- PPO practices
- Fee for service practices





"I purchased a practice that was already in-network with many insurance companies, and I did not want to lose the vast majority of the patients before even meeting them by not going in-network. However, when I saw the reimbursement rates, I was very concerned. Partnering with Dental Advocacy Group was a no-brainer. They helped credential me before I started

Dr. Mallory McCoy credential me before I started practicing so I could immediately file with insurance companies on day one. Also, because of the higher reimbursement rates, I do not have to compromise on the quality of my work. I am able to use the materials I choose and labs that I like."



"I appreciate what Dental Advocacy Group has done, not only for my office, but for my stress levels and my life. Joining Dental Advocacy Group is possibly the best business decision I have made so far."

Dr. T. Lance Collier



Visit dentaladvocacygroup.com for more info, case studies and a free practice assessment!

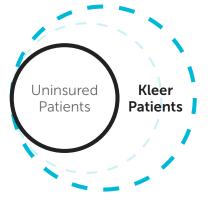


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Join 7,000+ dentists using Kleer's advanced platform to design, automate, and grow a successful dental membership plan.

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Triumphant Transition Partners is a full-service, national mergers and acquisitions dental advisory firm representing sellers and groups with the successful transition of their business.

We support our clients throughout the entire transition process — from our initial consultation, discovery, and complete underwriting to engaging multiple qualified and pre-screened premium buyers, complete negotiations, and deal completion.

Our team is committed to doing things differently. While most transition advisors offer a limited sell-side advisory experience, our team has experience on the buy-side with DSOs and the top healthcare lenders to maximize what truly matters when valuing your dental practice and providing insight into both the buy-side and sell-side. Our team of dental-specific CPAs ensures we capture every dollar to get you the highest sales price on your terms. This allows us to provide our clients with a unique perspective and comprehensive understanding of healthcare practice transitions.

Most brokerages are strictly transactional, but we take pride in being relational. This is your life's work, legacy, and one of the most significant decisions you will make, so we handle each transition like our own.





Complete Dental Computer Support Solutions

At Legend Networking, our success is measured by our client's success. We are more than "just another vendor". We are Healthcare & Dental IT Specialists using advanced technology to optimize your practice's potential – whether that's installing a VoiP phone network, securing your patients' vital information, or restructuring your cable network. You need a company that can not only work with your company's current IT infrastructure, but a company that intuitively understands your practice's goals, challenges, and needs. We are that company. Allow us to use our technological expertise for your benefit. We can help you chart a course that ensures your IT investment will increase revenue, while decreasing your sense of frustration, allowing you the luxury of managing your practice more calmly and efficiently, while taking better care of your patients.



2923 Canton St. Dallas, TX Email:Help@LegendNT.com

www.LegendNT.com